



## ARE YOU AT RISK?

### *Of poor contracting or contractor fraud?*

*One of the Single largest long term critical INVESTMENT you will do to your HOME, will be the replacement of your ROOF. This is your INVESTMENT make NO mistake about IT.*

CALL THE CONTRACTORS STATE LICENSE BOARD: (909)890-2205, (800)321-2752 TOLL FREE  
OR VISIT THE WEBSITE AT [WWW.CSLB.CA.GOV](http://WWW.CSLB.CA.GOV)

| <b>Questions:</b>   | <b>Answers:</b>  | <b>Big Valley</b>  | <b>Other Co.:</b> |
|---|--|--|-------------------|
| 1. "Is the License Number valid not inactive or suspended?"   | (BY LAW: VIOLATION #7028,7028.16)<br>Operating without a company license is a criminal offense.  | License # 531162   |                   |
| 2. "What exact company name is the license issued to ? "  | (BY LAW : VIOLATION # 7114)<br>The company name should be exactly (word for word)the same as registered with the license board. Using someone else's license or having more than company name under one license is illegal.  | Pohnel Ent. Inc.<br>dba<br>Big Valley Roofing                        |                   |
| 3. "When was the license issued?"   | Be careful of false advertising which is all too common , claims of many years in business should correspond with the date of issuance.  | May 1988 over 20years  |                   |
| 4. "What is the company address?"   | (BY LAW: Zoning code 12.08a)<br>It is illegal to operate a roofing company with trucks and equipment from a residential area. A professional , established roofing company will always operate from an established commercial facility. If you have the time, go and visit the facility and evaluate the operation.  | 15950 Blythe st.<br>Van Nuys, CA<br><br>( Commercial Facility)       |                   |
| 5. "What is the license classification?"  | ( BY LAW: C-39 "roofing specialist")<br>C-39 is the ONLY license classification that can do roofing work . "B" license (General Contractors) must hold an additional C-39 license or subcontract the work to a C-39 licensee (Per State Contractors License Law.)  | <b>C-39<br/>"ROOFING<br/>SPECIALIST"</b>                             |                   |
| 6. "Has there been any past disciplinary actions against the license?"  | Beware of the contractor with past disciplinary problems.<br>There is a reason   | <b>NEVER</b>   |                   |
| 7. Give the name of the sales representative ask "Is he / she registered with the License Board to represent that Company?" | (BY LAW: VIOLATION # 7154)<br>All home improvement sales representatives must be officially registered with the License Board, each representative must carry the I. D. card issued by the C.S.L.B. for your protection, and presented when asked, and # should be written on front of proposal  | All representatives are and carry it with them                       |                   |
| 8. "Does the License have Worker's Comp. Insurance on file with the C. S.L.B. ? "   | (BY LAW: Labor Code #3700)<br>It is mandatory to carry worker's compensation insurance for <b>every</b> employee. It is customary for the contractor to provide a certificate of insurance. Filing "Exempt" indicates <b>NO INSURANCE / NO EMPLOYEES</b>   | Yes, on file with C.S.L.B.(Certificate will be provided to homeowner |                   |
| 9. Is the company a member of the Better Business Bureau's automated information line. (1-866-411-2221)                     | Call the Better Business Bureaus automated line and listen for the company's rating (1-909-825-7280) or visit their web. Site at. <a href="http://www.la.bbb.org">www.la.bbb.org</a>   | <b>EXCELENT<br/>AAA+</b>   |                   |
| 10. Does the Company carry Commercial Liability insurance? <b>(1 million should be the minimum)</b>                         | The C. S.L. B. requires contractors who don't carry Commercial Liability Insurance to warn homeowners If the company does not carry liability insurance, they are putting <b>YOU</b> at risk, proper insurance is critical. It is customary for the contractor to provide a certificate of insurance. <b>INSIST ON IT!!</b><br>Business And Professional Code # 7159.3 | Yes, a certificate will be provided to homeowner                     |                   |
| 11. Does the company use subcontract or temporary day labor ?   | Experienced, trained supervised employees are always preferred over putting together a different temporary crew for every job.   | <b>NO!</b>   |                   |